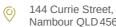


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3 June 2020

# COVID-19 (novel coronavirus) update

Further to my letter dated 20 May 2020, as a valued member of the Sundale community, I wanted to provide you with an update and outline what Sundale is doing to monitor the COVID-19 situation (formally known as novel coronavirus) and some of the changes we are about to implement.

Thank you for your support and discipline over the past 10 weeks. Your considered actions have helped minimise the threat of COVID-19 entering a Sundale Care Centre or Retirement Community.

As always, Sundale will continue to support you and the wider community through COVID-19 for as long as it takes.

#### **Retirement Communities**

In line with recommendations from the Queensland Government, visitors and team members should not enter a Sundale Retirement Community if:

- They have been diagnosed with COVID-19 and have not finished their isolation;
- They returned to Queensland from overseas or interstate within the past 14 days;
- They have been in contact with someone who has had a confirmed case of COVID-19 within the past 14 days;
- They have a fever or symptoms of a respiratory infection such as a cough, sore throat or shortness of breath.

At all times, residents must:

- Keep physical distancing stay at least 1.5 metres away from others;
- Make sure there is at least 4 square metres per person when indoors;
- Practice hand hygiene;
- Practice respiratory hygiene;
- Frequently clean and disinfect your environment.

In Stage 2 of the Oueensland Government's Roadmap to Easing Restrictions, gatherings of up to 20 people are now permitted at:

- Homes;
- public spaces and lagoons;
- non-contact indoor and outdoor community sport;
- personal training;
- gyms, health clubs; and yoga studios
- pools (indoor and outdoor) and community sports clubs;
- museums, art galleries and historic sites:
- parks, playground equipment, skate parks and outdoor gyms;

- libraries;
- hiking, camping and other recreational activities in national and state parks;
- places of worship and religious and civil ceremonies.

Dining in or seated drinks in restaurants, cafes, pubs, registered or licensed clubs, RSL Clubs, hotels and casinos (no gaming) is also permitted, with up to 20 patrons per room or per defined area (indoors or outdoors) for a venue allowed when following a COVID SAFE Industry Plan.

Funerals are also permitted to have up to 50 people, while recreational travel, camping and accommodation, including caravan parks is now permitted Queensland-wide.

### **Beauty salons**

Beauty salons located in Sundale's Care Centres will remain closed.

### <u>Meetings</u>

It's essential all residents adhere to the *Queensland Government's Roadmap to Easing Restrictions* recommendations, especially at resident committee meetings.

Resident Committee Presidents will ensure restrictions are not breached and will implement a framework which requires residents to register to attend a committee meeting.

Residents must also adhere to physical distancing recommendations and practice good hand and respiratory hygiene at meetings.

## **Cleaning**

To help protect the health and wellbeing of all residents and to minimise the threat of COVID-19 entering a Sundale Retirement Community, it's essential residents thoroughly clean and disinfect all surfaces at the conclusion of all gatherings in Sundale's clubhouses.

Sundale will also methodically clean and disinfect clubhouses once a week.

Thank you for your ongoing support.

Yours sincerely.

Danielle Mackenzie

Sundale CEO