



SUNDALE

CREATING COMMUNITIES SINCE 1963



1800 786 325



enquiries@sundale.org.au



144 Currie Street,  
Nambour QLD 4560

ABN: 33 436 160 489

ACN: 164 270 946

22 January 2021

## COVID-19 (novel coronavirus) update

Further to my letter dated 11 January 2021, as a valued member of the Sundale community, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

### CLUBHOUSES / HUBS / BUS TRIPS

Sundale's Clubhouses will reopen today.

In the past few days Sundale's Clubhouses / Hubs have undergone a thorough deep clean.

Any persons entering a Sundale Clubhouse / Hub **must** comply with the following Conditions of Entry.

- Be willing to undergo a screening process (including temperatures / previous travel);
- Maintain social distancing;
- Stay at least 1.5 metres away from others;
- Make sure there is at least 2 square metres per person when indoors;
- Practise hand hygiene;
- Practise respiratory hygiene.

Sundale residents and visitors are not permitted to enter a Sundale Clubhouse / Hub if they answer **yes** to any of the screening questions or if their temperature is more than 37.5 degrees.

In accordance with the Queensland Government's 2m<sup>2</sup> per person when indoors directive the following limits also apply:

Location	Capacity
Coolum Waters Clubhouse	50 persons maximum
Coolum Waters – The Hub	50 persons maximum
Palmwoods Gardens Village Clubhouse	<ul style="list-style-type: none"><li>• Main area – 42 persons maximum</li><li>• Snooker area – 15 persons maximum</li></ul> <p>Please note, 50 persons only are permitted to be in the Palmwoods Garden Village Clubhouse at any one time.</p>
Rotary Garden Village Clubhouse	<ul style="list-style-type: none"><li>• Main area – 35 persons maximum</li><li>• Snooker area – 12 persons maximum</li><li>• Cinema – 12 persons maximum (using alternative seating)</li></ul>

	Please note, 50 persons only are permitted to be in the Rotary Garden Village Clubhouse at any one time.
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Sundale has also implemented additional measures at its Clubhouses to help protect everyone's health and safety, including:

- Hand sanitiser stations, which are to be used before touching door handles;
- Small bottles of hand sanitiser, which are now available upon entry;
- Antibacterial wipes;
- Maximum room and floor capacity signs, which remind residents and visitors of the importance of social distancing and the maximum amount of people allowed in each room.

To help protect the health and wellbeing of all residents and to minimise the threat of COVID-19 entering a Sundale Retirement Community, it is essential residents and visitors thoroughly clean and disinfect all surfaces at the conclusion of all gatherings in a Sundale Clubhouse / Hub.

Sundale will also methodically clean and disinfect all Clubhouses / Hubs once a week.

Sundale has also reinstated its pre COVID-19 bus schedule.

## CARE CENTRES

In line with Phase 2 of [Sundale's roadmap to easing restrictions](#), the following conditions are now in place at Sundale's Care Centres.

Face-to-face communication between care recipients and their families and friends is permitted at Sundale.

Face-to-face visitations will take place in a designated visiting room at each site or within Sundale's grounds.

To manage expected demand and to ensure as many families and friends can visit a loved-one who resides at a Sundale Care Centre, visitations may be capped at 30 minutes.

Care Centre visits are limited to a maximum of two visitors at a time per care recipient.

**Visitors must register their intent to visit by contacting their Care Centre.**

## TRAVEL

Queensland residents who have been in a [declared hotspot](#) since 11 December:

- Must apply for a [Queensland Border Declaration Pass](#) before entering Queensland;
- Can only enter Queensland by air and will be directed to [quarantine in government arranged accommodation](#).

Queenslanders returning from NSW that have not been in a [declared hotspot](#) (currently Greater Sydney) since 11 December:

- Must apply for a [Queensland Border Declaration Pass](#) before entering Queensland;
- Can enter Queensland by any mode of transportation.

Hotspots are places in Australia or safe travel zone countries where health officials have found a lot of people with COVID-19, or places that are at risk of a lot of COVID-19 infections.

From 1am AEST Monday 21 December 2020, [35 New South Wales LGAs](#) are considered COVID-19 hotspots.

People who have been in a hotspot in the last 14 days or since the hotspot was declared (whichever is shorter), will only be able to enter Queensland if they are a returning Queensland resident or required to enter for a limited range of essential reasons. Queensland residents returning to Queensland from a hotspot must [quarantine](#) for 14 days on entering Queensland in government arranged accommodation at their own expense. This will help reduce the chance that they might infect other people.

### CONTACT TRACING

Residents who have been to any of the below locations at the relevant times should:

- a. Monitor for [COVID-19 symptoms](#);
- b. Notify Sundale Retirement Villages Manager, Leigh Kersnovske (0448 560 331 or [leigh.kersnovske@sundale.org.au](mailto:leigh.kersnovske@sundale.org.au)) immediately.

Date	Place	Suburb	Arrival time	Departure time
Tuesday 5 January	Bunnings Warehouse	Acacia Ridge	2.00pm	2.40pm
Wednesday 6 January	Sunnybank Cellars (formerly Lucky Star Bottler)	Wednesday 6 January	Sunnybank Cellars (formerly Lucky Star Bottler)	Wednesday 6 January
Wednesday 6 January	Cappriccios Italian Pizza Restaurant Take-away only, waited outside	Maleny	6.30pm	7.00pm
Thursday 7 January	Purple Palate Cellars	Maleny	4.30pm	4.35pm
Thursday 7 January	Woolworths Supermarket	Maleny	4.40pm	4.50pm

Flight No.	Airline	Origin	Destination	Arrival date	Arrival time
JQ570	Jetstar	Melbourne	Brisbane	5 January 2021	11pm AEST

### PREVENT THE SPREAD:

- Stay home if you are sick;
- If you have any [COVID-19 symptoms](#), no matter how mild, [get tested](#) then isolate at home until you get the results and your symptoms resolve;
- Stay 1.5 metres away from other people—think two big steps;
- Wash your hands with soap and water, or hand sanitiser;
- Leave a location if it is crowded.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering a Sundale Retirement Community.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'DM', is positioned below the closing text.

Danielle Mackenzie  
Sundale CEO