



SUNDALE

CREATING COMMUNITIES SINCE 1963



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8 January 2021

COVID-19 (novel coronavirus) update

Further to my letter dated 4 January 2021, as a valued member of the Sundale community, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

CARE CENTRES - EFFECTIVE IMMEDIATELY

Effective immediately, Sundale's Care Centres are closed as a precaution for the next 72 hours.

This decision protects the health and wellbeing of our care recipients and team members and acknowledges Queensland Health's overnight decision to introduce immediate restrictions on aged care facilities in the Metro North, Metro South areas, and West Moreton Hospital and Health services.

Queensland Health's decision acknowledges reports contact tracers are attempting to pinpoint close contacts of a Brisbane quarantine hotel cleaner diagnosed with COVID-19 after tests confirmed she was carrying the highly contagious UK variant.

Queensland authorities are extremely concerned about the case, given the woman, aged in her 20s, was out in the community for several days, before developing symptoms on Wednesday and testing positive for COVID-19.

It is the first time in Australia that a person has been out in the community while unknowingly ill with the highly-infectious strain.

Sundale will continue to assess the evolving situation and determine next steps early next week.

CARE CENTRES – ADDITIONAL RESOURCES

In the interim, Sundale has further bolstered its lifestyle activities within its Care Centres.

Additional activities have been planned, with lifestyle coordinators and carers working additional hours over the weekend to support Sundale's care recipients.

PREVENT THE SPREAD:

- Stay home if you are sick;
- If you have any [COVID-19 symptoms](#), no matter how mild, [get tested](#) then isolate at home until you get the results and your symptoms resolve;
- Stay 1.5 metres away from other people—think two big steps;
- Wash your hands with soap and water, or hand sanitiser;
- Leave a location if it is crowded.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering a Sundale Care Centre.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'DM', with a horizontal line extending to the right.

Danielle Mackenzie
Sundale CEO