



SUNDALE

CREATING COMMUNITIES SINCE 1963



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COVID-19 (novel coronavirus) update

Further to the letter dated 5 February 2021, as a valued member of the Sundale community, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

RESIDENTS – GREATER MELBOURNE

Anyone who has been in a [COVID-19 hotspot](#) in the past 14 days must contact Sundale Retirement Villages Manager, Leigh Kersnovske (0448 560 331 or leigh.kersnovske@sundale.org.au) immediately, regardless of whether they have symptoms.

[Border restrictions](#) apply to anyone who has been in a [COVID-19 hotspot](#) in the past 14 days or since the start date identified for the hotspot (whichever is shorter). For these Victorian hotspots, the identified start date is 7 February 2021. This date is when the risk of COVID-19 transmission started.

ENTERING QUEENSLAND FROM A COVID-19 HOTSPOT

People who have been in a hotspot in the past 14 days or since the start date identified for the hotspot (whichever is shorter), will only be able to enter Queensland if they are a returning Queensland resident or required to enter for a limited range of essential reasons.

Queensland residents returning to Queensland from a hotspot must [quarantine](#) for 14 days on entering Queensland in government arranged accommodation at their own expense. This will help reduce the chance they might infect other people.

Details of who is exempt from mandatory quarantine, even if they have been to a hotspot, can be found on the [Queensland Health website](#).

CLUBHOUSES / HUBS

Sundale's Clubhouses remain open.

Any persons entering a Sundale Clubhouse / Hub **MUST** comply with the following Conditions of Entry.

- Be willing to undergo a screening process (including temperatures / previous travel);
- Maintain social distancing;
- Stay at least 1.5 metres away from others;
- Make sure there is at least 2 square metres per person when indoors;
- Practise hand hygiene;
- Practise respiratory hygiene.

Sundale residents and visitors are not permitted to enter a Sundale Clubhouse / Hub if they answer **yes** to any of the screening questions or if their temperature is more than 37.5 degrees.

In accordance with the Queensland Government's 2m² per person when indoors directive the following limits also apply:

Location	Capacity
Coolum Waters Clubhouse	50 persons maximum
Coolum Waters – The Hub	50 persons maximum
Palmwoods Gardens Village Clubhouse	<ul style="list-style-type: none">• Main area – 42 persons maximum• Snooker area – 15 persons maximum <p>Please note, 50 persons only are permitted to be in the Palmwoods Garden Village Clubhouse at any one time.</p>
Rotary Garden Village Clubhouse	<ul style="list-style-type: none">• Main area – 35 persons maximum• Snooker area – 12 persons maximum• Cinema – 12 persons maximum (using alternative seating) <p>Please note, 50 persons only are permitted to be in the Rotary Garden Village Clubhouse at any one time.</p>

Sundale has also implemented additional measures at its Clubhouses to help protect everyone's health and safety, including:

- Hand sanitiser stations, which are to be used before touching door handles;
- Small bottles of hand sanitiser, which are now available upon entry;
- Antibacterial wipes;
- Maximum room and floor capacity signs, which remind residents and visitors of the importance of social distancing and the maximum amount of people allowed in each room.

To help protect the health and wellbeing of all residents and to minimise the threat of COVID-19 entering a Sundale Retirement Community, it is essential residents and visitors thoroughly clean and disinfect all surfaces at the conclusion of all gatherings in a Sundale Clubhouse / Hub.

Sundale will also methodically clean and disinfect all Clubhouses / Hubs once a week.

PREVENT THE SPREAD:

- Stay home if you are sick;
- If you have any [COVID-19 symptoms](#), no matter how mild, [get tested](#) then isolate at home until you get the results and your symptoms resolve;
- Stay 1.5 metres away from other people—think two big steps;
- Wash your hands with soap and water, or hand sanitiser;
- Leave a location if it is crowded.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering Sundale.

Yours sincerely,



Danielle Mackenzie
Sundale CEO