



**SUNDALE**

CREATING COMMUNITIES SINCE 1963



1800 786 325



enquiries@sundale.org.au



144 Currie Street,  
Nambour QLD4560

ABN: 33 436 160 489

ACN: 164 270 946

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## COVID-19 (novel coronavirus) update

As a valued member of the Sundale community, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

### EASING OF RESTRICTIONS

Yesterday the Queensland Government announced from **6am AEST today** (Thursday, 15 April 2021) restrictions put in place in response to the recent COVID-19 outbreak will be removed.

#### Face masks

- Face mask wearing is only [mandatory in certain settings](#).
- You must wear your mask when at an airport or on a domestic or international flight departing or arriving in Queensland.
- While not mandatory, you are strongly encouraged to:
  - carry a mask with you at all times when you leave home
  - wear a mask when travelling on public transport, in a taxi or rideshare or in shopping centres
  - **wear a mask in any indoor or outdoor space when physical distancing is not possible.**

#### Gatherings

- Gatherings at private residences (homes and accommodation) are limited to 100 people in total.
- There is no limit to the number of people that can gather in outdoor public spaces.

#### Weddings and Funerals

- Wedding ceremonies and funerals can have whichever is greater:
  - 200 people; or
  - one person per 2 square metres; or
  - 100 per cent capacity with ticketed and allocated seating.
- All guests can dance (indoors and outdoors) subject to the one person per 2 square metre rule.

### CONTACT TRACING

Contact tracing information is constantly being updated on the Queensland Health website.

<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/contact-tracing>

Please check the website and contact Sundale Retirement Villages Manager, Leigh Kersnovske (0448 560 331 or [leigh.kersnovske@sundale.org.au](mailto:leigh.kersnovske@sundale.org.au)) immediately if you have visited any of the listed locations at the relevant times.

***Close contacts – quarantine for 14 days and complete the contact tracing self-assessment***

If you have been to any of the [locations](#) at the relevant times you should:

- [quarantine at home](#) immediately for 14 days since attending those venues at those times
- complete the [contact tracing self-assessment](#) if you have not already been contacted by Queensland Health in relation to this potential exposure. If you are unable to complete the online contact-tracing self-assessment please call 13 HEALTH (13 43 25 84)
- stay quarantined even if you get a negative test until 14 days have passed since you were last there. It can take 14 days before you may show symptoms or test positive

***Casual contacts – get tested immediately and quarantine until you get a negative result***

If you have been to any of the [locations](#) at the relevant times you should:

- [get tested](#) immediately even if you have no symptoms
- [quarantine at home](#) immediately until you receive a negative result
- complete the [contact tracing self-assessment](#)
- watch for [COVID-19 symptoms](#) and [get retested](#) if you feel unwell

**CLUBHOUSES / HUBS**

Sundale's Clubhouses will reopen today.

Any persons entering a Sundale Clubhouse / Hub **MUST** comply with the following Conditions of Entry.

- Be willing to undergo a screening process (including temperatures / previous travel);
- Maintain social distancing;
- Stay at least 1.5 metres away from others;
- Make sure there is at least 2 square metres per person when indoors;
- Practise hand hygiene;
- Practise respiratory hygiene.

Sundale residents and visitors are not permitted to enter a Sundale Clubhouse / Hub if they answer **yes** to any of the screening questions or if their temperature is more than 37.5 degrees.

In accordance with the Queensland Government's 2m<sup>2</sup> per person when indoors directive the following limits also apply:

Location	Capacity
Coolum Waters Clubhouse	50 persons maximum
Coolum Waters – The Hub	50 persons maximum
Palmwoods Gardens Village Clubhouse	<ul style="list-style-type: none"> <li>• Main area – 42 persons maximum</li> <li>• Snooker area – 15 persons maximum</li> </ul> <p>Please note, 50 persons only are permitted to be in the Palmwoods Garden Village Clubhouse at any one time.</p>
Rotary Garden Village Clubhouse	<ul style="list-style-type: none"> <li>• Main area – 35 persons maximum</li> <li>• Snooker area – 12 persons maximum</li> <li>• Cinema – 12 persons maximum (using alternative seating)</li> </ul> <p>Please note, 50 persons only are permitted to be in the Rotary Garden Village Clubhouse at any one time.</p>

Sundale has also implemented additional measures at its Clubhouses to help protect everyone's health and safety, including:

- Hand sanitiser stations, which are to be used before touching door handles;
- Small bottles of hand sanitiser, which are now available upon entry;
- Antibacterial wipes;
- Maximum room and floor capacity signs, which remind residents and visitors of the importance of social distancing and the maximum amount of people allowed in each room.

To help protect the health and wellbeing of all residents and to minimise the threat of COVID-19 entering a Sundale Retirement Community, it is essential residents and visitors thoroughly clean and disinfect all surfaces at the conclusion of all gatherings in a Sundale Clubhouse / Hub.

Sundale will also methodically clean and disinfect all Clubhouses / Hubs once a week.

### BUS TRIPS

Residents can once again book the Sundale bus, however capacity restrictions will remain in place for the foreseeable future.

The passenger limits, which ensure social distancing is maintained, reflect the restrictions put in place by the Queensland Government.

This decision prioritises the health, safety and wellbeing of Sundale team members and residents and acknowledges advice from Queensland Health.

The Sundale-wide bus schedule will continue to detail availability and dates.

I appreciate the modified schedule reduces capacity and in some instance's availability, however, aggressive behaviour and/or violence towards Sundale team members or other residents will not be tolerated.

### Prior to boarding:

To manage expected demand and to ensure a safe environment, the following measures remain in place.

Prior to travel, the organiser (Sundale Retirement Community representative) of the bus trip will need to accurately fill out the Bus Outing Record Form and nominate a responsible person to conduct temperature checks prior to departure and ensure hygiene protocols are followed.

- Prior to boarding the bus, each passenger must undergo a screening process, including temperature checks;
- Passengers must sanitise their hands prior to boarding the bus;
- Bus drivers may refuse entry if a passenger displays any flu like symptoms.

**Boarding:**

- Passengers will be provided with wipes to clean frequently touched surfaces, including seats, seatbelts and handles, etc.

**During:**

- Passengers must sanitise their hands prior to re-boarding the bus following a designated stop.

**End of trip:**

- The bus must be thoroughly cleaned at the conclusion of the bus trip.

**Additional:**

- Air conditioning will be set to 'fresh-air';
- The Sundale bus driver will oversee seating arrangements on the bus to ensure passengers maintain social distancing;
- Passengers must maintain social distancing when boarding and disembarking the bus;
- Passengers seated at the rear of the bus will board first and disembark last.

Sundale will also thoroughly clean and disinfect busses prior to each trip.

Yours sincerely,



Danielle Mackenzie  
Sundale CEO