



SUNDALE

CREATING COMMUNITIES SINCE 1963



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COVID-19 (novel coronavirus) update

As a valued member of the Sundale community, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

COVID -19 HOTSPOTS – WESTERN AUSTRALIA

Residents who have been in Perth or Peel (Western Australia) on or after 17 April 2021 and are currently in Queensland must contact **Sundale Retirement Villages Manager, Leigh Kersnovske (0448 560 331 or leigh.kersnovske@sundale.org.au) immediately**, regardless of whether they have symptoms.

Residents who have been in Perth or Peel (Western Australia) on or after 17 April 2021 and are currently in Queensland must also comply with the requirements of Western Australia's [lockdown](#).

CONTACT TRACING ALERT – NEW ZEALAND

Team members who have been in New Zealand on or after 17 April 2021 and are currently in Queensland must contact **Sundale Retirement Villages Manager, Leigh Kersnovske (0448 560 331 or leigh.kersnovske@sundale.org.au) immediately**, regardless of whether they have symptoms.

Casual contacts – get tested immediately and quarantine until you get a negative result

If you have been to any of the [listed locations](#) at the relevant times you should:

- [get tested](#) immediately even if you have no symptoms;
- [quarantine at home](#) immediately until you receive a negative result;
- complete the [contact tracing self-assessment](#) (this information would allow Queensland Health to contact you if required);
- watch for [COVID-19 symptoms](#) and get [retested](#) if you feel unwell;

CLUBHOUSES / HUBS

Sundale's Clubhouses remain open.

Any persons entering a Sundale Clubhouse / Hub **MUST** comply with the following Conditions of Entry.

- Be willing to undergo a screening process (including temperatures / previous travel);
- Maintain social distancing;
- Stay at least 1.5 metres away from others;
- Make sure there is at least 2 square metres per person when indoors;
- Practise hand hygiene;
- Practise respiratory hygiene.

Sundale residents and visitors are not permitted to enter a Sundale Clubhouse / Hub if they answer **yes** to any of the screening questions or if their temperature is more than 37.5 degrees.

In accordance with the Queensland Government's 2m² per person when indoors directive the following limits also apply:

Location	Capacity
Coolum Waters Clubhouse	50 persons maximum
Coolum Waters – The Hub	50 persons maximum
Palmwoods Gardens Village Clubhouse	<ul style="list-style-type: none"> • Main area – 42 persons maximum • Snooker area – 15 persons maximum <p>Please note, 50 persons only are permitted to be in the Palmwoods Garden Village Clubhouse at any one time.</p>
Rotary Garden Village Clubhouse	<ul style="list-style-type: none"> • Main area – 35 persons maximum • Snooker area – 12 persons maximum • Cinema – 12 persons maximum (using alternative seating) <p>Please note, 50 persons only are permitted to be in the Rotary Garden Village Clubhouse at any one time.</p>

Sundale has also implemented additional measures at its Clubhouses to help protect everyone's health and safety, including:

- Hand sanitiser stations, which are to be used before touching door handles;
- Small bottles of hand sanitiser, which are now available upon entry;
- Antibacterial wipes;
- Maximum room and floor capacity signs, which remind residents and visitors of the importance of social distancing and the maximum amount of people allowed in each room.

To help protect the health and wellbeing of all residents and to minimise the threat of COVID-19 entering a Sundale Retirement Community, it is essential residents and visitors thoroughly clean and disinfect all surfaces at the conclusion of all gatherings in a Sundale Clubhouse / Hub.

Sundale will also methodically clean and disinfect all Clubhouses / Hubs once a week.

BUS TRIPS

The Sundale-wide bus schedule will continue to detail availability and dates, however, capacity restrictions remain in place.

I appreciate the modified schedule reduces capacity and in some instance's availability, however, aggressive behaviour and/or violence towards Sundale team members or other residents will not be tolerated.

The passenger limits, which ensure social distancing is maintained, reflect the restrictions put in place by the Queensland Government.

This decision priorities the health, safety and wellbeing of Sundale team members and residents and acknowledges advice from Queensland Health.

Prior to boarding:

To manage expected demand and to ensure a safe environment, the following measures remain in place.

Prior to travel, the organiser (Sundale Retirement Community representative) of the bus trip will need to accurately fill out the Bus Outing Record Form and nominate a responsible person to conduct temperature checks prior to departure and ensure hygiene protocols are followed.

- Prior to boarding the bus, each passenger must undergo a screening process, including temperature checks;
- Passengers must sanitise their hands prior to boarding the bus;
- Bus drivers may refuse entry if a passenger displays any flu like symptoms.

Boarding:

- Passengers will be provided with wipes to clean frequently touched surfaces, including seats, seatbelts and handles, etc.

During:

- Passengers must sanitise their hands prior to re-boarding the bus following a designated stop.

End of trip:

- The bus must be thoroughly cleaned at the conclusion of the bus trip.

Additional:

- Air conditioning will be set to 'fresh-air';
- The Sundale bus driver will oversee seating arrangements on the bus to ensure passengers maintain social distancing;
- Passengers must maintain social distancing when boarding and disembarking the bus;
- Passengers seated at the rear of the bus will board first and disembark last.

Sundale will also thoroughly clean and disinfect busses prior to each trip.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering Sundale.

Yours sincerely,



Danielle Mackenzie
Sundale CEO