



**SUNDALE**

CREATING COMMUNITIES SINCE 1963



1800 786 325



enquiries@sundale.org.au



144 Currie Street,  
Nambour QLD 4560

ABN: 33 436 160 489

ACN: 164 270 946

2 August 2021

## COVID-19 (novel coronavirus) update

As a valued member of the Bindaree Care Centre community, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

### REQUIREMENTS FOR RESTRICTED RESIDENTIAL AGED CARE FACILITIES

Effective immediately, Sundale has made the decision to include Bindaree Care Centre as a [restricted residential aged care facility](#).

The decision follows advice from Queensland Health and acknowledges the concerning and escalating COVID-19 situation in Queensland.

### Person Permitted to Enter a Restricted Residential Aged Care Facility

32. A person must not enter, or remain on, the premises of a restricted residential aged care facility in the State of Queensland unless:

- a. the person is an employee or contractor of, or a vaccinated student undertaking a placement at, the restricted residential aged care facility; or

*Note: there is no exception for a student who is not vaccinated to enter for a placement, including no exception for a student who is not vaccinated due to a contraindication.*

- b. the person's presence at the premises is for the purposes of providing goods or services that are necessary for the effective operation of the restricted residential aged care facility, whether the goods are provided for consideration or on a voluntary basis; or
- c. the person's presence at the premises is for the purposes of providing health, medical, personal care (such as hairdressing), pathology or pharmaceutical services to a resident of the restricted residential aged care facility, whether the goods or services are provided for consideration or on a voluntary basis;
- d. the person's presence at the premises is for the purposes of end-of-life visit for a resident of the restricted residential aged care facility; or

*Note – Paragraphs 23 to 25 require persons coming from overseas or COVID-19 hotspots to obtain an exemption before attending a residential aged care facility for an end-of-life visit.*

- e. the person's presence at the premises is required for the purposes of emergency management, law enforcement or the exercise of a power or function of a government agency or entity under a law; or
- f. the person's presence at the premises is in the person's capacity as a prospective resident of

the restricted residential aged care facility or as a support person of a prospective resident of the restricted residential aged care facility; or

- g. the operator of a residential aged care facility has granted permission for the person to enter a restricted residential aged care facility for the purposes of maintaining continuity of care for a resident that cannot be delivered by electronic or non-contact means.

*Example: A resident may require support from their primary care giver to eat their meals.*

33. Despite paragraph 32(a) a student who is not vaccinated may enter if they are entering under paragraph 32(d) as a personal visitor making an end-of-life visit, under paragraph 32(e) for emergency, law enforcement or government functions, under paragraph 32(f) as a support person for a prospective resident of the residential aged care facility, or under paragraph 32(g) to provide continuity of care, and are not entering in their capacity as a student.

34. A person may not enter to visit a resident in a restricted residential aged care facility other than in accordance with paragraph 32(d) above.

*Note – personal visits are not permitted in a restricted residential aged care facility. A student who is not vaccinated, including because of a contraindication, is not permitted to enter a restricted residential aged care facility for a personal visit other than an end-of-life visit.*

35. Despite paragraph 32 a person must not enter, or remain on, the premises of a restricted residential aged care facility unless in accordance with Part 1 of this Direction.

### **Residents**

36. The operator of a restricted residential aged care facility must not permit a resident, excluding an end-of-life resident, to leave the facility except:

- a. to receive or access health care; or
- b. to attend a funeral; or
- c. in the case of emergency or on any other compassionate grounds.

### **Wearing of Face Masks**

37. Any person (other than a resident) must not enter, or remain on, the premises of a restricted residential aged care facility without wearing a single use surgical face mask.

*Note – a person who does not, or is unable to wear a face mask, must not enter a restricted residential aged care facility.*

38. Despite paragraph 37, a person may remove their single use surgical face mask if wearing one is not safe in all the circumstances.

*Example – a person may temporarily remove their face mask if wearing one will cause severe distress to a resident.*

39. A person who removes their single use surgical face mask under paragraph 38 must resume wearing the single use surgical face mask as soon as practicable after the circumstance ends.

*Example – a person must resume wearing a face mask as soon as they leave the distressed resident’s room.*

40. A person may be required to wear additional personal protective equipment in certain circumstances in accordance with Queensland Health’s Residential Aged Care Facility and Disability Accommodation PPE Guidance.

### **Workforce Management and Personal Protective Equipment**

41. A person providing direct care to a resident, including providing health, medical, personal care, pathology or pharmaceutical services to residents in a restricted residential aged care facility, must wear appropriate personal protective equipment in accordance with Queensland Health’s Residential Aged Care Facility and Disability Accommodation PPE Guidance.

42. The operator of a restricted residential aged care facility must take all reasonable steps to ensure the appropriate use of personal protective equipment, in paragraphs 37, 40 and 41, by persons at a residential aged care facility, in accordance with Queensland Health’s Residential Aged Care Facility and Disability Accommodation PPE Guidance.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering any Sundale facilities.

Yours sincerely,



Danielle Mackenzie  
Sundale CEO