



SUNDALE

CREATING COMMUNITIES SINCE 1963



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8 August 2021

COVID-19 (novel coronavirus) update

As a valued member of the Sundale community, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

RESTRICTIONS EASED

At 9am tomorrow (9 August 2021), Sundale will ease its visitor restrictions at its Care Centres.

VISITORS

From 9am tomorrow (9 August 2021), visitors must:

- **Register their intent to visit by either booking online via the [Sundale website](#) or by contacting their Care Centre.**
- Wash their hands before entering and leaving the facility;
- Practise physical distancing;
- Limit their contact with other persons at the facility;
- Wear a single use surgical face mask (no cloth masks).

Sundale has also implemented additional screening measures at its Care Centres to help protect the health and wellbeing of its care recipients and team members.

From 9am tomorrow (9 August 2021), care recipients can leave Sundale for a range of reasons, including but not limited to:

- Exercise;
- Attending small family gatherings (as long as physical distancing can be maintained);
- Receiving or accessing health care including mental health and allied health services;
- Receiving end of life support or Palliative Care;
- Attending a funeral;
- Visiting another residential aged care facility.

Sundale will require 48 hours notification of any care recipient leave requests. This is to ensure sufficient time is allocated to undertake all relevant risk assessment processes prior to the care recipient's leave commencing.

MASKS

Despite the easing of restrictions, any person (other than a resident) must not enter, or remain on, the premises of a Sundale residential aged care facility without wearing a single use surgical face mask.

Note – a person who does not, or is unable to wear a face mask, will not be permitted entry to a Sundale residential aged care facility.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering any Sundale facilities.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'DM', with a horizontal line extending to the right.

Danielle Mackenzie
Sundale CEO