

Privacy Collection Statement

Sundale Ltd and its related bodies corporate (**we, us or our**) is committed to the Australian Privacy Principles (**APP**) contained in the *Privacy Act 1988* (Cth) (**Privacy Act**) and the *Privacy Legislation Amendment (Enforcement and other Measures) Act 2022* (Cth). The purpose of this statement is to advise you that we may collect use and disclose personal information about you.

Generally, we collect personal information directly from you, however on occasion we may need to collect additional personal information about you from third parties where collecting directly from you is unreasonable or impractical. This includes collecting personal information from approved family members, carers, other approved providers, or health service providers (including Queensland Health). Where applicable, we may also collect information from other relevant government departments.

We collect and use your personal information for the purposes of providing goods and services or information to you or someone you know and facilitating our internal business operations. Depending upon the circumstances, if the personal information you provide is incomplete or inaccurate, we may be unable to provide you with the services or information you are seeking.

We may disclose your personal information to our employees, contractors, consultants, related entities and other parties who assist us in operating our business, third parties to whom you have agreed we may disclose your information, your appointed representatives or other parties you nominate, treating medical practitioners and specialists, and health and other service providers, or as otherwise required or authorised by law.

Our third party service providers are too numerous to list and they change from time to time, but may include payment processors, insurers, IT and technology service providers, and professional advisers. Some, such as technology service providers, may

be located overseas in countries such as the United States of America. You consent to this overseas disclosure and agree that by providing consent, APP 8.1 under the Privacy Act no longer applies, and Sundale is not required to take reasonable steps to ensure that the overseas recipient does not breach the APPs in relation to that information.

More detailed information about the types of personal information we collect from you, the way we use, disclose and secure your personal information, how you can access and correct that information, and how you can make a complaint about a breach of privacy can be found in our Privacy Policy (available at www.sundale.org.au or on request).

If you have questions about how your information is handled, you can contact our Privacy Officer at privacy@sundale.org.au

Contact details:

Privacy Officer Sundale Ltd

PO Box 5202 SCMC NAMBOUR QLD 4560,

Email: privacy@sundale.org.au

Telephone: 1800 786 325

PRIVACY: Sundale collects information according to the Privacy Act 1988 and the Australian Privacy Principles. A copy of our complete Privacy Policy is available on request or on our website.

This document is only current as at the time of printing and should not be relied upon as a current reference document. It is your responsibility to always refer to the Accreditation Portal for the latest version.

Version Control and Change History

Version	Approval Date	Reviewer/s	Amendment
2	29.06.2020	Sundale Board, Sundale	Review under current laws

		Executive Managers, Policy & Procedure Manager, Corporate Lawyers	
3	26.05.2023	ELT and Sundale Board	Review for currency
4	31.03.2025	Sundale Board	Review for currency
5	27.07.2026	Sundale Board	Review for currency